YAKIMA COUNTY 911 NURSE NAVIGATION PROGRAM

Calling 911 now offers a variety of care options.

When you call 911 during a medical event, you may not need an ambulance trip to your local hospital emergency department. Yakima County's new program, developed in collaboration with the 911 center, Yakima County Department of EMS, local EMS provider American Medical Response and program pioneer Global Medical Response, gives 911 call takers the option to connect you with a Nurse Navigator to figure out the right type of care for your situation using physician protocols, including how and where you get it.

BENEFITS OF THE YAKIMA COUNTY 911 NURSE NAVIGATION PROGRAM

Accurate, fast access to a variety of care options

RIGHT CARE

Speak with a Nurse Navigator about your specific needs.

RIGHT TIME

Using physician-approved protocols, a Nurse Navigator quickly navigates the caller to an appropriate care option.

RIGHT PLACE

Nurse Navigator refers you to local urgent care, virtual care with a physician or self-care at home.

Learn more about this program at **509.574.2145** or visit **https://yakimacountyems.com/nursenavigation.html**